

E4438C-13B

S E R V I C E N O T E

Supersedes:
E4438C-13A

E4438C

Serial Numbers: 0000A00000 / 4528Z00000

Customers with E4438C's with serial number prefixes prior to (less than) 4528 are eligible to have their failed output assemblies, E4400-60505, E4400-60514 or E4400-60659 replaced at Agilent's expense until 1NOV2008.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
E4400-69659	Output assembly	1
OR:		
E4400-60659	Output assembly	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	On specific failure	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	AVAILABILITY: 1NOV2008
AUTHOR: HLU PRODUCT LINE: 15		
ADDITIONAL INFORMATION:		

© AGILENT TECHNOLOGIES, INC. 2007
PRINTED IN U.S.A.



November 14, 2007

Situation:

Customers with E4438C's with serial number prefixes prior to (less than) 4528 are eligible to have their failed output assemblies, E4400-60505, E4400-60514 or E4400-60659 replaced at Agilent's expense until 1NOV2008.

Solution/Action:

Replace failed Output assembly with an exchange assembly E4400-69659 or replacement assembly E4400-60659.